

NOTICE OF NONDISCRIMINATION

Ratchford Eye Center LLC complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Ratchford Eye Center LLC does not exclude people or treat them differently because of race, color, national origin, age disability or sex.

Ratchford Eye Center LLC

1. Provides free aids and services to people with disabilities to communicate effectively with us, such as
 - a. Qualified sign language interpreters
 - b. Written information in other formats (large print, audio, electronic formats)
2. Provides free language services to people whose primary language is not English, such as:
 - a. Qualified interpreters
 - b. Information written in other languages

If you need these services, contact Carrie Hartford our Civil Rights Coordinator

If you believe that Ratchford Eye Center, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex you can file a grievance with Carrie Hartford, 1166 Farmington Avenue, Berlin, Ct 06037. 860-829-8939, Fax 860-829-8938, eyes@ratchfordeyecenter.com. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Carrie Hartford is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.